

We've put together these helpful tips to assist you to ensure you have a hassle free holiday, especially if motorhome travel is new to you.

If at any stage of your travels you require help, please call our Camplify Support Team who know our vans inside and out!

DAILY CHECKLIST

- Tyres
- Headlights
- Oil and coolant levels
- Damage control

DROP OFF CHECKLIST

- Full fuel tank
- Full LPG bottle
- Remove all rubbish
- Clean and tidy interior
- Empty toilet cassette
- Empty waste water tank
- Pack personal belongings
- Drop off on time

SAFETY



Keep to the left

Always drive on the left side of the road. If you drive on the right side of the road in your own country, please remember to keep left when pulling out onto the road – it's easy to forget where you are!



Speed limits

On most of New Zealand's rural roads, the speed limit is 100km per hour unless otherwise sign posted. The speed limit is also generally 100km per hour on motorways. Please note, if you are driving a 4 or 6 berth campervan, the speed limit is 90km per hour in these areas. In urban areas, the speed limit is generally 50km per hour unless otherwise sign posted.



Windscreen damage

In your line of sight:

Please pull over and stop as soon as you can do so safely and call our Roadside Assistance provider who will arrange a repair or replacement.

NOT in your line of sight:

Please contact our Roadside Assistance provider to report this incident. Repairing the windscreen before it has to be replaced is often a quick 30 minute job. A windscreen chip can grow into a crack quickly. If the chip is smaller than a 10 cent coin, often it can be repaired through our roadside partners whilst on the road. You can carry on with your holiday and your windscreen is not at risk of shattering. If you find the stone chip starts to spread, please call our Roadside Assistance provider.

In all instances of damage, we are you to please notify our Camplify Support Team with your booking reference.

WASTE SYSTEM



Waste pipes

Please be aware that the waste pipes in your vehicle are narrow. Therefore any waste material (e.g. food like rice, coffee grounds, cooking fat etc.) could block the pipe. Please dispose of such material in the bin located in your vehicle.



Freedom camping

You may only freedom camp if your vehicle has a blue self-containment sticker on the windscreen. Please visit an i-SITE if you are unsure where you can camp. To reduce your environmental impact whilst travelling, please dispose of your toilet and waste water at a designated dump station.



Refitting cap

Secure this to avoid waste water leaking out and not being disposed of at an authorised dump station.



Caution

To avoid damage, attention should be paid to the ground clearance of your vehicle when encountering objects such as speed humps.



Emptying

We recommend doing this every two days to avoid blockages and leaks.



Dump stations

We recommend downloading an app like CamperMate for useful information such as your closest dump stations.

FRESH WATER



Refilling

As a general guideline, top up your fresh water tank every second day to ensure you have enough water for your shower and kitchen (this will depend on your level of water use).

FUEL



Fuel type

Please take care to ensure you are selecting the correct fuel for your vehicle when filling up your tank. Filling a motorhome with the incorrect fuel type is not included in hirers damage cover and will result in a breach of the hire contract. Repairs to the vehicle will be at the hirers cost. If you realise you have used the incorrect fuel type at the fuel pump, DO NOT turn the vehicle on. Call Roadside Assistance immediately to have the fuel pumped out (this could save expensive engine damage).



Road User Charges

Depending on your rental inclusions, you may be required to pay road user charges upon completion of your hire. Anyone using NZ's roads contributes towards NZ road upkeep. Most road users pay levies when they buy fuel and these are included in the fuel price, this is not the case for diesel fuel in NZ. Owners of vehicles such as light diesel vehicles and heavy vehicles like trucks, motorhomes and some campervans, will pay through road user charges (RUC). As a guest you will need to pay back the amount of this pre-purchased RUC that you use on your trip. This amount will be calculated and charged via the post-hire checklist at the rate of \$0.09/km driven (\$9/100 km).

TOILET



Open flap

Make sure the flap is open before use and closed after use. If not, there may be some leakage.



Emptying

We recommend doing this once every 2-3 days at a designated dump station.



Add chemicals

After you have disposed of contents and the toilet cassette is empty. You can purchase further supplies at most major holiday parks.

**Refilling**

Refill the toilet flush tank with fresh water (see page 8).
Add fresh water until flush gauge reads full.

**Please note**

The toilet flush tank is completely separate to the fresh water tank. Please do not store belongings such as bags or clothes on the bathroom floor as this is a wet area.

ELECTRICAL

**Isolator switch**

Most campervans have one of these - your van owner should have pointed this out to you during your pre-hire handover if so. Please refer to the diagram on page 5 for more information.

**House battery (12V)**

Enables the water pump, fridge, screen/DVD and cabin lights to work. We recommend you plug into 240V at a campground on your first night. Please keep an eye on the battery state indicator. If it drops below 12V, plug into power at a campground to fully recharge the battery. When your battery is fully charged, typically this means that you will be able to have 1 to 3 nights power without being connected to a 240V power source at a campground - this is very dependent on how much you use the above appliances.

**240V Power**

This enables the microwave, power points and electric heater to work. You need to be connected to a 240V power source in a campground. To unplug the power cord at a campground, only pull on the male socket from the power connector. Do not pull on the lead as this may damage it and cause it to fail. Ensure that you unplug and store your 240V power cord in the appropriate locker before starting your engine and driving off.

HEATING

**Electric**

You will need to be connected to 240V power at a campground.

**LPG (Gas)**

Make sure your gas tank is full and turned on.

**LPG (Gas)**

You need to ensure your fuel tank is more than 1/4 full.

**More info**

Please refer to Common Camper Features on the next page for more information on your vehicle's heating system

WARNING LIGHTS

**Red light**

Indicates that something needs to be attended to with your vehicle. Please stop as soon as you can do so safely, call Camplify on 0800 779 779 and press option 4 for roadside assistance.

**Orange light**

Indicates there is something that possibly needs attending to with your vehicle. Please call Camplify on 0800 779 779 and press option 4 for roadside assistance, so we can advise you what to do. There is no need to panic or stop immediately, but please call us at your next convenience.

COMMON Camper Features

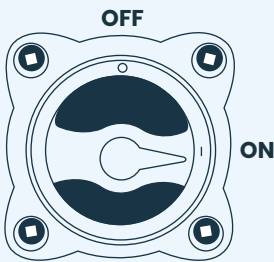


We've gathered together a list of the most common features that you may find on your motorhome.

Not all of these instructions will be relevant to your vehicle, nor will the instructions always be for the exact piece of equipment so we've opted for the good old 80/20 rule here.

Be sure to check out any notes or specific instructions your Camplify Owner has added after each instruction, and if you have any questions please contact our [Camplify Support Team](#) on 0800 779 779.

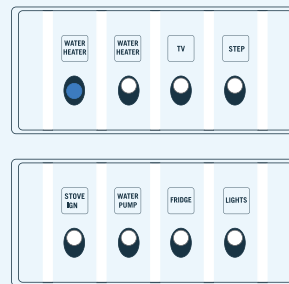
ISOLATOR SWITCH



Helpful hints

Keep on unless you leave the vehicle for several days.

CONTROL PANEL

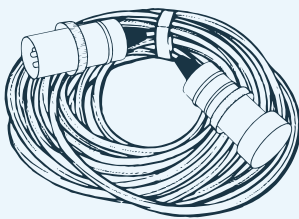


Helpful hints

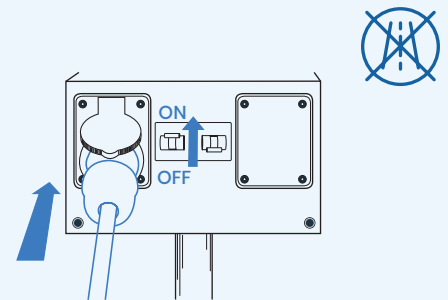
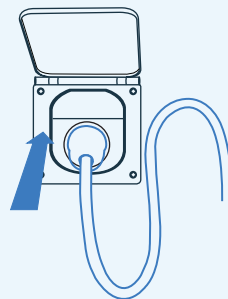
Turn off main control panel switches, except the fridge, when not in use.

Notes

240V MAIN POWER



Stored in vehicle.



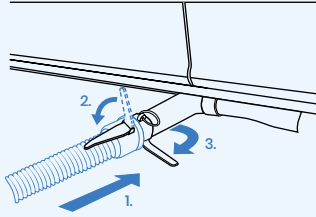
Plug in at campsite and switch to ON.

Notes

WASTE WATER



Empty waste water every 2 days.



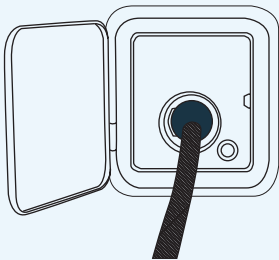
Helpful hints

Empty at an authorised dumping station every 2 days.



Notes

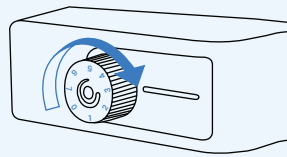
FRESH WATER



Helpful hints

If in remote locations we recommend you boil the water. Refill every 2 days

FRIDGE

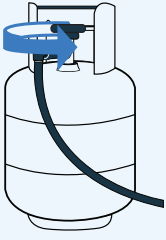


Helpful hints

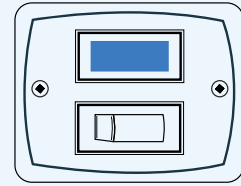
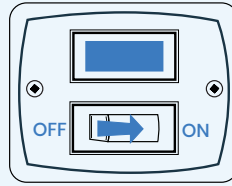
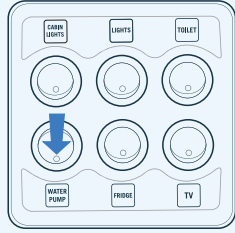
Adjust dial to a lower setting to reduce noise at night.

Notes

HOT WATER SYSTEM



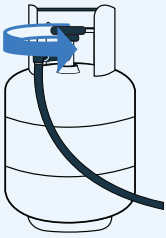
Ensure LPG gas is full and valve open.



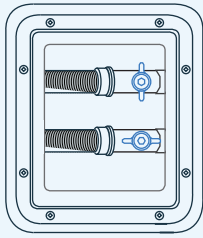
Red light will illuminate for a few seconds, then go out.

Notes

LPG GAS



Anti-Clockwise = ON
Clockwise = OFF



CLOSED

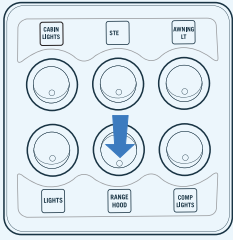
OPEN



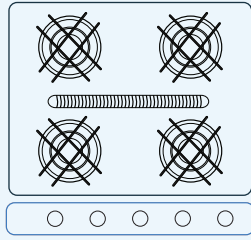
Emergency LPG shut off valves.

Notes

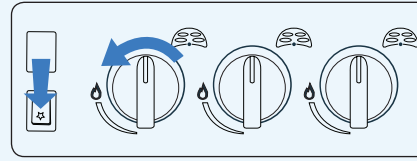
GAS HOB



Range hood must be switched ON.



LPG gas must be fully turned on at the bottle. Lift glass lid, do NOT cook on glass.



1. Turn knob and hold down.
2. Press ignition switch.
3. Once lit hold down knob for 5 seconds.

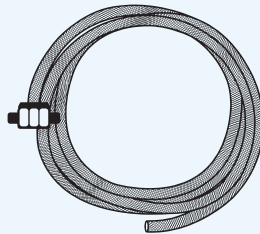


Notes

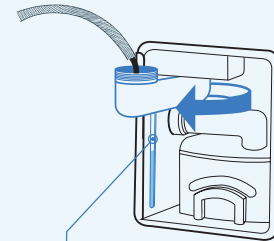
TOILET



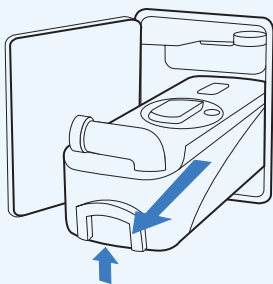
Above controls are beside toilet bowl in vehicle.



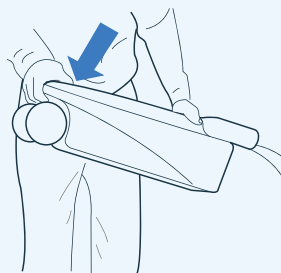
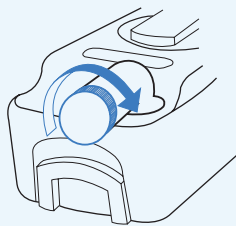
Stored in vehicle.



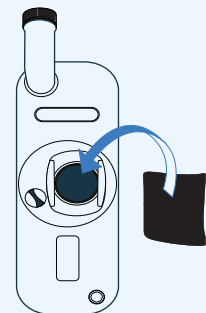
Flush water level sight gauge.



1. Close toilet flap.
2. Lift and pull cassette.



Hold green release button while emptying waste at an authorised dumping station. Empty daily.



Notes

TOP 10 CHECKLIST

Camper Features

Don't miss these essential points before you set out on your adventure.

Make sure that your vehicle or motorhome is working as it should, and you've got all the equipment ready and packed for the road.

1.

Roof vents are closed and secure.

6.

All outside items, table chairs, 240V cords and waste hoses have been put away.

2.

All windows are closed and locked, including the small windows above the cab.

7.

You have cleared any low lying branches near the roof or side of the vehicle.

3.

Cupboards are closed and locked. This reduces loose items falling on the bench.

8.

If the vehicle has an awning, it has been fully retracted and secured.

4.

Entrance step is retracted and main entrance door is closed and locked.

9.

Rear lights are working and handbrake is fully released before the departure.

5.

Loose items and luggage have been properly secured.

10.

Your passenger spot checks rear corners or front if driving or reversing out of a tight campsite. These vehicles are larger and often in tight camp grounds or lanes.

Notes

Notes

Notes

Experience is better shared

Don't keep it to yourself – share your trip with **@camplify**
#vanlife on socials and don't forget to leave us a review.

